



Vancouver Chapter

CONTACT NUMBERS FOR THE 2009 BOARD OF DIRECTORS

Colin Parcher	604 953 5232
Pat McDowell	604 628 3425
Jo Orton	604 637 1545
Carmen Wiechers	604 603 8893
Russ Lefler	604 214 4893
Jim Blatchford	604 443 2125
Kim Marsh	604 633 1750
Shane Troyer	604 640 4957
Annette Bieberstein	604 661 2713
Linda Murray	250 755 6988
Jean Michel	604 682 1562

VANCOUVER CHAPTER COMMITTEES

Following are the Chairs and committee members for each committee as agreed at our first board meeting of the new year.

ETHICS

Linda Murray

MEMBERSHIP/OUTREACH LIAISON

*Jim Blatchford
Shane Troyer*

NEWSLETTER

*Pat McDowell
Karrie Kaszczuk
Russ Lefler*

PROFESSIONAL DEVELOPMENT AND TRAINING

*Kim Marsh
Colin Parcher*

WEBSITE

*Russ Lefler
Agnes Lee
Pat McDowell*

We are always looking for help with the various committees.

Committee members do not have to be members of the board, so let us know if there is an area where you would like to help out.

Contact the committee chair directly or send an email to:

information@cfevancouver.com

PRESIDENT'S REPORT

We have all heard the statement "If it's not broken, don't fix it" well I am in that very enviable position of being the president of a chapter (for another 30 days) that is not broke so we should not try to fix it. Do we accept the status quo or do we strive for better?

Our membership renewal, which was due October 1st, has been coming in fast and after only one month we are over 66% renewed and more coming in daily. This is a true testament to the directors and chapter members who have worked hard over the past few years to make Vancouver one of the ACFE's premier chapters.



Over the past four years the chapter has grown from 110 members to over 170 members and it appears that 200 is now within reach. In looking back at the chapter's growth I have pondered what we have done right and what we could have done better. I believe we have done several things that have led to the growth, one being the quality of speakers that we have managed to attract over the past years. Identifying appropriate speakers and convincing them to donate time to prepare a presentation and then come to the luncheon is not an easy task. The other reason I credit our success is the outstanding support that we get from our members. Existing members are regularly bringing guests to chapter luncheons and encouraging them to join the chapter; we have built strong relationships with other local chapters such as the Institute of Internal Auditors and the International Association of Financial Crime Investigators. But more than anything, we have a very hard working and dedicated board of directors.

Having said this, the work is not done, as there are a number of CFE's in the local area that do not reap the benefits of belonging to the Vancouver Chapter. As well there are a number of chapter members who regularly join the chapter but do not participate in the luncheons. In my opinion, both of these groups are missing out on the relatively inexpensive professional development opportunity and the ever so important networking that goes with each lunch or other training events.

There is also the other issue with respect to individuals who are in the anti-fraud profession but are not part of our network. Encouraging these folks to participate in our chapter as either an associate member of Austin, a chapter affiliate member, or even as a guest would not only be a benefit to them, but it would also benefit our chapter members by introducing a new contact whom they can reach out to if needed.

For this I am encouraging each of you to reach out to a colleague, associate, or friend and have them join the Vancouver Chapter of the ACFE.

If you are not taking the opportunity to attend the Computer Aided Investigations training, do remember to mark your calendar for November 17th to attend the Annual General Meeting being held at the Empire Landmark Hotel on Robson Street. Make it your goal to be a part of the chapter, not just a member of the chapter. ■

*Colin G Parcher CFE
President, Vancouver Chapter*

UPCOMING EVENTS

MONTHLY LUNCHEON

Reminder: We will not be holding a luncheon in November. Instead we will be hosting our Annual General Meeting (AGM), as indicated below.

Also our December luncheon will be held on a special day in order to accommodate scheduling difficulties associated with the holiday season. In keeping with the season, the theme of this luncheon will be networking while raising funds for Covenant House. We are asking everyone who can to bring a gift, one of which will be a door prize, while the rest will be auctioned off in Chinese auction format.

The Hornby Banquet Centre is above the Keg at Hornby and Dunsmuir, on the 3rd floor and the entry is on Hornby Street.

When: Thursday, December 10th, 2009

Time: 12:00 Noon

Where: Hornby Banquet Centre
595 Hornby Street,
Vancouver

Price: \$20 members and students,
\$30 for non-members

Contact Jean Michel to register today, send email to: cfevancouver@yahoo.ca

Visa™ and MasterCard™ accepted.

NOVEMBER AGM & DINNER

We are holding our Annual General Meeting on November 17th, 2009. This coincides with the last day of the 2-day seminar on **Computer Aided Investigations**, (details below). The AGM and dinner will be held in the Pavilion Room of the *Empire Landmark Hotel* with the evening unfolding as follows:

4:30 – Cash bar opens

5:30 – AGM

6:30– Dinner

Price: \$25 students
\$50 members
\$60 non-members

REGISTRATION FORM ATTACHED.

OCTOBER SPEAKER SUMMARY

Our thanks to Russ Lefler, WorkSafe BC Field Investigator (and CFE board member) and Debbie (Pentecost) Nicholls, Manager Strategic Fraud Prevention, WorkSafe BC for their presentation.

Russ gave an overview of WorkSafeBC including its mandate and basic functions. The agency has been in existence since 1917 (was known as Workman's Compensation Board for the longest time) and each province has its own similar agency. In BC, the agency combines the functions of compensation for and prevention of injuries/occupational diseases as well as safety prevention and enforcement. The agency came about from the Meredith Principle - injured workers gave up the right to sue their employers in exchange for guaranteed no-fault benefits in the event of a work related injury or illness, and employers agreed to pay for the system, in exchange for protection against lawsuits.

The provincial government appoints a board of directors to govern this statutory agency but it is not taxpayer funded. WorkSafeBC is entirely employer funded. Every employer must be registered and premiums are based upon their safety record and type of work they are engaged in. Safety is the primary focus and the board can set aside any decision that has been made if it resulted from fraud or misrepresentation. Decisions can be appealed up two levels, to either the Review Division or WCAT (Workers Compensation Appeal Tribunal).

Russ' office has 18 investigators (in addition to a manager, supervisor, coordinator and Debbie's position as Manager Strategic Fraud Prevention,). WorkSafeBC prefers to hire those with extensive investigation experience (Police/CFE/CFI). Investigators are Special Provincial Constables and have statutory powers to compel documents and testimony. Investigators receive additional training through the JI, RCMP, CFE, etc.

The Field Investigation Department is a resource for other departments at WorkSafeBC and amongst the various types of requests, they investigate claims, claimants, employers, accidents, obtain documents, assist in fraudulent and non-fraudulent matters, security issues, conflicting evidence, payroll misrepresentation and vendor fraud. Investigators routinely use the internet, rely on MOUs with various agencies, CRA information (unless criminal case) and private investigators in their pursuit of evidence. About 81% of funds are paid out for claims and the balance is used for education, wages, IT, Prevention, etc. There are about 173,500 illness/injury claims for 197,000 employees in a year. Injuries and assessments have consistently gone down since 1999.

Debbie was previously in the claims division and created and operated the claims unit for catastrophic injuries as well as internal audit and took over management of the Fraud Prevention Strategy this year. The purpose is to create a fraud awareness culture, take a proactive approach to managing fraud risk, form a fraud steering committee and a fraud working group. WorkSafeBC is a large organization with many departments (Prevention, Assessment, Compensation, Legal, etc.) having varying levels of fraud awareness and they face the usual challenges (resources, culture, etc.).

The project will start at the top (with senior management support, which is critical), draw representatives from each service area and form a Working Group. Components of the fraud prevention strategy: (1) Fraud Policy Prevention Plan; (2) Fraud Policy (tied to Code of Ethics); (3) Fraud Risk Assessment; and (4) Fraud Awareness Training Program (their Education Dept will build training programs for some 2,600 staff). The process includes a Remediation Process (what each area is doing and what is happening outside the organization), Communications Strategy, IT Security Policy, Ethics Hotline/Whistleblower Program, and Hiring Standards. ■

Prepared by Linda Murray, CFE

~ Our speaker series begins anew in January, following December's holiday lunch. ~

PD OPPORTUNITIES

CANADA

COMPUTER AIDED INVESTIGATIONS

Vancouver BC November 16-17, 2009
Empire Landmark Hotel
(To be followed by the AGM and Dinner on November 17th.)

2010 ACFE CANADIAN FRAUD CONFERENCE

VANCOUVER BC May 2010

USA

PACIFIC RIM FRAUD CONFERENCE
Melbourne, Aust. November 15-17, 2009

ANNUAL FRAUD CONFERENCE
Spokane, WA November 19-20, 2009

(See Events/Activities on www.cfevancouver.com website)

CONTRACT & PROCUREMENT FRAUD
Washington DC November 19-20, 2009

PRINCIPLES OF FRAUD EXAMINATION
Austin TX December 7-10, 2009

For more information and registration details, go to www.acfe.com. Click on **Training & Events**, and then **Calendar of Events** to see all the options available.

MARK YOUR CALENDAR!!!

The Vancouver Chapter of the Association of Certified Fraud Examiners is proud to remind everyone that once again we are hosting the **2010 ACFE Canadian Fraud Conference**.

This is the premier event of the year for Canadians and our friends and colleagues everywhere who are involved in fraud education, prevention and detection, and will be held in early May 2010, in Vancouver!

Watch the **'Mark Your Calendar'** section for more information soon!

SEPTEMBER FREE LUNCH WINNER



ZALE CHAPEL, CFE, CIP, CGA - Zale is a principal in the chartered accounting firm of Paterson•Jamieson•Associates and specializes in business interruption insurance claims, loss of earnings quantification and investigative accounting services. He is a former principal at Coopers & Lybrand with experience on over 1,500 insurance claims, economic loss calculations, fidelity bond claims and investigations since 1984. Zale has provided expert testimony in Canadian Courts and Arbitration hearings and has acted as an appraiser in Insurance Act Appraisals. One of his assignments which proceeded through the Courts and established a legal precedent, resulted in a total denial of the opposing side's claim calculations including their accountant's fees. His experience in large and small business covers a wide range of industries from a shipping dock in Alaska to a retail grocery chain in Puerto Rico to a packaging manufacturer in Texas to a gold mine in Northern Ontario. When not investigating claims for the insurance industry he is off in the wilds of Winter Harbor catching 245 lb. halibut. ■



OCTOBER FREE LUNCH WINNER

Linda Murray, CFE - I am originally a prairie 'stubble jumper' from the Sand Hills of southwest Sask. After law school & a couple of years of practice, I got restless for a place to make use of my stunning umbrella collection. Naturally, the BC Rainforest beckoned to me & I relocated to Vancouver 20 years ago & Nanaimo 4 years ago.

My practice background is in corporate/securities law & regulatory compliance (yeah, I'm a real thrill-seeker). My current interest is in corporate risk management. I've been a CFE & member of the Vancouver Chapter since 1977 and currently Past President & Ethics Chair. Basically, they just can't seem to get rid of me!

My main occupation these days seems to be 'Volunteer'. Rotary, Big Brothers Big Sisters of Central Vancouver Island, United Way, Operation Red Nose, Canadian Cancer Society (help, stop me before I volunteer again!). Having celebrated a half century on the odometer after surviving some health issues over the past year, I'm now reflecting on the important things in life: where can I put my talents to good use; what else do I want to accomplish from my 'bucket list'; do these pants make me look fat?!!! See you at the meetings!!! ■

FRAUD IN THE NEWS

Fraser Health Authority hired man prohibited from handling other people's money

By Kelly Sinoski and Jonathan Fowlie,
Vancouver Sun - October 7, 2009

A key player accused of fraud in the health-contracts scandal was under house arrest and prohibited from handling other people's money when he was given a job overseeing a \$9-million budget at Fraser Health.

Jim Taylor was hired as director of communications systems at the Fraser Valley health region in April 2000 — a month after he was sentenced to two years less a day for defrauding the White Rock Sea Festival Society, which went bankrupt. As part of his conditional sentence, Taylor was not to have signing authority except for his own ►

FIND A FRAUD EXAMINER

The Vancouver Chapter website www.cfevancouver.com has a section called **Find a Fraud Examiner** where members in private practice or those willing to take outside jobs can advertise.

If you are a CFE and a current member of the Vancouver Chapter of the Association of Certified Fraud Examiners and you would like your name and contact information on our website, please send the following information to us at website@cfevancouver.com and put **'Find a Fraud Examiner'** in the subject line.

Name:
Professional Designation(s):
Title:
Company:
Address:
Telephone #:
Fax:
Cell Phone #:
Email:
Website:
Specialty or Area(s) of Practice: *

** for instance, Forensic Accounting, Risk Consulting, Investigation, Employment Law, etc. We can also accept a short narrative description of your services.*

Note that other than name, each of these fields is entirely optional.

MEMBERSHIP PINS!

The Chapter recently commissioned and received an order of Vancouver ACFE Chapter Pins for our members. Each member has a choice of either gold or silver (colour) pins. They really look great! *Thanks to Colin for doing all the work on this.*

Members who attended our September luncheon already received theirs, so come out on December 10th, 2009, to network with fellow fraud functionaries, do something nice for charity, and receive your Chapter pin.

Note: *I wanted to put a picture of the pin here but unfortunately they are strictly copyrighted and the promotional materials were copy-protected by the designer. ■*

▶ personal bank account. His conviction was heavily reported by the media at the time and the details would have been available in a simple Google search or criminal record check. Fraser Health Authority officials say they weren't involved in hiring Taylor as he was appointed before the individual health regions merged to become Fraser Health. Yet Fraser Health kept him on as manager of network and telecommunications services. Joan Marshall, a spokeswoman for the Fraser Health Authority, said the authority conducts regular criminal record checks. But this primarily applies to people working with children and wouldn't have covered Taylor's position even though he oversaw a budget.

The health authority is reviewing its internal controls to manage employees and contracts, she said. Taylor, 62, left his job at the health authority last year. His departure followed the initiation of an RCMP investigation into Ron Danderfer, a former assistant deputy minister of health who helped award millions of dollars in contracts for the government's high-profile electronic health initiative.

In a search warrant, investigators with the RCMP's commercial crime section allege Danderfer and Taylor used their positions to approve large contracts — some fraudulently — in exchange for personal favours. In both cases, the contracts were awarded to Dr. Jonathan Burns, a health contractor who billed large amounts to the Ministry of Health, Fraser Health Authority and Provincial Health Services, all in relation to the electronic health program.

On Thursday, the special prosecutor reviewing the case said he hopes to make a decision on whether charges should be laid within the next month. In the warrant, Taylor is accused of fraud and breach of trust, Danderfer of breach of trust and Burns of fraud and influence peddling. Health Minister Kevin Falcon said if true, the allegations raised in the document are "deeply concerning," though he characterized the problem as being limited to a few "rogue individuals."

"In this case it would appear that there were a handful of people that the allegations suggest were involved in some very nefarious behaviour that is totally unacceptable," Falcon said.

Falcon said as a result of the initial probe into the Danderfer case, B.C.'s comptroller-general has launched a review of eHealth contract and project management that has already resulted in several changes. This includes a new policy that ensures added oversight of all contracts awarded outside the usual tendering process. ■

SFU ACCOUNTING CO-OP STUDENTS AVAILABLE

SFU accounting co-op students are once again available for two work terms, January to August 2010, to help with year-end and summer vacation coverage.

Our students are able to assist with:

- Accounts payable/receivable, general bookkeeping, payroll and collection, account reconciliations and budget forecasting
- Preparing month-end financial reports
- Analyzing financial statements
- Preparing year-end corporate and personal tax returns
- Providing recommendations regarding computerized accounting system
- Consolidating required financial documentation for companies going public and more...
- Below is a general salary guideline:

First Work Term:	\$2000-2200/month
Second Work Term:	\$2200-2400/month
Third Work Term:	\$2400-2600/month
Fourth Work Term:	+\$2400+/month

Students are available for 4 or 8 months beginning in January 2010. Hiring is easy, the posting process is FREE and there is no obligation to hire if you don't find the right candidate. You can send Tanya Behrisch your job description via email at behrisch@sfu.ca. If you have any questions, contact her directly at: **Tanya Behrisch, MA**, Coordinator/CMA Marketing Specialist, Business Cooperative Education, Simon Fraser University, 8888 University Drive, Burnaby BC, V5A 1S6, P: 778.782.6897 ■